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ZAPPOS.COM, Best Friends Animal Society, and the Humane Society of Charlotte Announce "HOME FOR THE PAWLIDAYZ" Pet Adoptions

For the second year, Zappos.com will sponsor FREE pet adoptions from Black Friday through Cyber Monday

(November 23, 2016) Charlotte, NC — Zappos.com, the online retailer known for its exceptional customer service, today announced it will work for a second year with Best Friends Animal Society to sponsor pet adoptions this holiday season. Beginning on Black Friday and continuing through Cyber Monday, customers will have the opportunity to adopt a dog or cat through the Zappos.com Pawlidayz initiative. The company has pledged to donate a total of \$1.25 million to Best Friends Animal Society.

"Zappos is excited to work with Best Friends Animal Society for a second year this holiday season," said Steven Bautista, Karma Kommando at Zappos.com. "Thousands of dogs and cats are in need of loving homes and we want to give all of our customers the ability to make a difference in their lives."

Every day across the United States, 9,000 animals are euthanized simply because they don't have a place to call home. It is Zappos' and Best Friends' goal to see 9,000 dogs and cats adopted between Friday, November 25 and Monday, November 28. During one of the busiest shopping times of the year, Zappos encourages customers to spread holiday cheer and take the time to make a difference in the life of an animal by providing a dog or cat with a forever home. More than 115 shelters, rescues and humane organizations across the United States, including the Humane Society of Charlotte, will participate in the initiative, allowing customers nationwide the opportunity to save a furry friend this holiday season.* The Humane Society of Charlotte is an active partner in Best Friends No More Homeless Pets® Network which offers help and support to animal rescue groups that save lives in their communities.

"We're excited to partner with Zappos for the second year in a row on this holiday promotion," said Gregory Castle, co-founder and CEO of Best Friends Animal Society. "Every animal that finds a permanent loving home helps us to get one step closer to Save Them All."

To follow the adoption excitement, search #Pawlidayz on Facebook, Twitter and Instagram. To adopt an animal this holiday season stop by the Humane Society of Charlotte or to learn more about HSC and their work visit humanecharlotte.org. To learn more about the campaign, please visit Zappos.com/Pets. To find out more about Best Friends Animal Society please visit www.BestFriends.org/. To learn more about Zappos and the company's new loyalty program, Zappos Rewards, please visit http://www.zappos.com/.

"The Humane Society of Charlotte is proud to partner with both Zappos and Best Friends Animal Society on their second HOME FOR THE PAWLIDAYZ adoption event. "This is the first year that HSC has participated, and we look forward to this team effort and hope to find new loving homes for many our HSC dogs and cats, which would be a reason to be truly thankful", notes Shelly Moore, President/CEO at the Humane Society of Charlotte.

*Adoption benefits will be available nationwide, but active Zappos promotion is limited to Arizona, California, Colorado, Connecticut, Delaware, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Minnesota, Montana, Nevada, New Hampshire, New Jersey, New York, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, South Carolina, Tennessee, Texas, Virginia, Washington, West Virginia and Wisconsin.

About the Humane Society of Charlotte

The mission of the Humane Society of Charlotte is to be a community resource committed to improving the lives of companion animals through adoption, spay/neuter and education. Our vision is to place all animals in safe and loving homes. The Humane Society of Charlotte provides low-cost spay and neuter surgeries for cats and dogs to reduce pet overpopulation throughout the Carolinas. The Humane Society of Charlotte is a non-profit organization that relies solely on private donations to achieve its mission.

About Zappos.com

Established in 1999, Zappos.com has quickly become the leading destination in online apparel and footwear sales by striving to provide shoppers with the best possible service and selection. Zappos currently showcases millions of products from over 1,000 clothing and shoe brands. Zappos is also proud to be rated ELITE by STELLAService and was named a J.D. Power 2011 Customer Service Champion, one of only 40 companies so named in the U.S. More information about the customer service philosophy, unique culture and job openings can be found at http://about.zappos.com. More information about Zappos Insights, and its business membership program can be found at zapposinsights.com. Zappos.com, Inc. is a subsidiary of (AMZN) Amazon.com, Inc.

About Best Friends Animal Society

Best Friends Animal Society is the only national animal welfare organization dedicated exclusively to ending the killing of dogs and cats in America's shelters. A leader in the no-kill movement, Best Friends runs the nation's largest no-kill sanctuary for companion animals, adoption centers and spay and neuter facilities in Los Angeles and Salt Lake City as well as lifesaving programs in Atlanta and New York City along with partnership with more than 1,600 rescue groups and shelters across the country. Since its founding in 1984, Best Friends has helped reduce the number of animals killed in American shelters from 17 million per year to an estimated 4 million. By continuing to build effective initiatives that reduce the number of animals entering shelters and increase the number who find homes, Best Friends and its nationwide network of members and partners are working to Save Them All®. To become a fan of Best Friends Animal Society on Facebook go to: http://www.facebook.com/bestfriendsanimalsociety Follow Best Friends on Twitter: http://twitter.com/bestfriends.

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