

NEWS RELEASE

HSC green-lights Virtual Behavior Consultations for Pet Owners

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Has your pup started acting up since you've been home? Are you unsure of how they'll react to you getting back to your normal routine?

The Humane Society of Charlotte is now offering Virtual Behavior Consultations. Pet parents can schedule a private consultation via phone or video conference with our Behavior Programs Manager from the comfort and safety of home.

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During a virtual consultation, pet owners can expect to explain some of the behavior struggles that they are seeing from their pet. HSC will want to know the following information:

- How long has the pet been exhibiting this behavior?
- Have there been any major changes in the home (other than quarantine)?
- Is the behavior exacerbated by specific situations?

"We know that all pet parents deal with certain behavior issues from time-to-time, " said HSC Behavior Programs Manager, Zach Boerboom. "We want the community to know that we are here to help them resolve any issues, with the ultimate goal of keeping their pets in their loving homes, even if we can't help them in person."

The HSC Behavior Management team will spend time going over:

- Most common reasons for the concerning behavior
- How to correct the behavior using positive reinforcement
- Specified steps to success

Interested parties can inquire about training services by emailing <u>training@humanecharlotte.org</u>.

Owners will also have the option to schedule additional appointments as deemed necessary by the pet owner or HSC Behavior Management team.

Those interested can sign up by emailing training@humanecharlotte.org.

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Media Contact Emily Cook | Marketing & Communications Manager ecook@humanecharlotte.org 980-257-4637

The Humane Society of Charlotte is a community resource committed to delivering effective, innovative services that strengthen the human-animal bond and improve the lives of companion animals and the people who care about them. The Humane Society of Charlotte follows a no-kill philosophy, which is based on saving all animals that come to us. Our vision is for Charlotte to be a united community where animal welfare is valued and demonstrated through educated and collaborative efforts leading to positive outcomes for people and animals.

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