

Humane Society of Charlotte Rehoming Program FAQ

What services can HSC provide to those needing to rehome their pet?

HSC's Rehoming & Retention program exist to help pets and people stay together and in the unfortunate event they are unable to stay together, provide support in safely rehoming a pet.

What is the first step in rehoming my pet?

We do require that any owner considering rehoming their pet fill out the [rehoming application located on our website](#). Once you fill out that form someone from our Admissions Team will reach out to you with next steps

What happens after I submit my rehoming application?

After an application is submitted, a member of our Admissions Team will review your application to determine if your pet meets our eligibility criteria for our adoption program.

Please note that we do require a non-refundable assessment fee to be paid prior to their appointment.

What factors do you consider when determining a pet's eligibility for your adoption program?

We do consider behavioral and medical factors as part of our admission process. All animals are required to have an assessment with our team before being accepted into the adoption program.

Please note that an assessment does not guarantee an animal will be accepted into our program.

How long does the rehoming process take?

Our rehoming process can take anywhere from 1-2 weeks depending on availability of space and the number of rehoming request we have received.

Does it cost anything to surrender an animal to HSC?

We do require a \$75 surrender fee for all animals entering our program that goes to our behavior program so we can continue providing services to our community. All animals must go through a behavioral/medical assessment before being accepted into our program; we do

require a \$50 deposit to schedule this assessment that is then deducted from the owner surrender fee.

I adopted an animal a few months ago, can I return it?

While we always accept HSC Alumni who still meet our adoption criteria back into our program, any animal adopted more than 30 days ago is considered an owned animal and an application for rehoming will need to be submitted.

I need to get rid of this animal today, can't you take it?

We do not currently accept same day surrenders, if you are in an emergency situation and need to rehome your animal immediately please reach out to our Admissions Team at rehoming@humanecharlotte.org . Please be aware that abandoning animals puts them at risk and is **illegal**. Any pet(s) abandoned on HSC property will be taken to Charlotte-Mecklenburg Animal Care & Control for processing.

I found this animal a few days ago and can't keep it, can you take it in?

Currently we do not accept stray, found or feral animals into our adoption program. We do recommend reaching out to Animal Care and Control to inquire if they would be able to take the animal into their program.

Other questions? Contact our Rehoming & Retention team at rehoming@humanecharlotte.org or 704.494.7703 ext 223.