

Job Title: Clinic Services Veterinary Assistant

Reports To: Clinic Services Practice Manager

Type: Full-Time

Schedule: Monday - Friday

FLSA Status: Non-Exempt

Summary:

The Clinic Services Veterinary Assistant will work on behalf of the Humane Society of Charlotte under supervision of the Clinic Services Practice Manager. This position will float between the Spay/Neuter Clinic where they assist with preparation and recovery of animals admitted for surgery and Essential Care, a low-cost preventative care clinic.

Essential Duties and Responsibilities:

- Assists for intake of all animals scheduled for surgery including:
 - Ensuring all paperwork is properly completed by owners and all vaccines are current.
 - Explaining any high-risk factors to owners and have them sign the appropriate release form.
- Assists with prepping all animals prior to surgery; prepares surgery room and animals.
- Monitors all animals recovering from surgery.
- Cleans, sterilizes, and prepares surgical packs.
- Maintains a clean and sanitary work area in all workspaces and holding areas according to policy.
- Utilizes proper restraint techniques to assist DVMs with physical exams and administering vaccines.
- Demonstrates accurate and proper medical knowledge to clients.
- Provides excellent customer service to all visitors and clients.
- Performs special assignments and other duties as assigned when necessary.

Volunteers

- Coach volunteers by providing regular, ongoing feedback and training.
- Promote integration and utilization of volunteers; recruit and train volunteers to assist department.
- Directly oversee daily work assignments of volunteers to ensure completion of work as assigned.

Qualifications/Expectations:

- **Preferred:** One to two years of vet assistant related experience and/or training.
- Enthusiasm for the mission of the Humane Society of Charlotte and helping animals and people in our community.
- Working knowledge of Microsoft Office suite.
- Self-motivated, well organized, detail oriented, and able to effectively work independently and within a team framework.
- Goal oriented, committed to excellence and results.
- Strong interpersonal communication skills required.
- Capable of balancing multiple priorities, with limited resources, in a fast-paced environment.
- Must be comfortable interacting with dogs and cats.
- Must have a reliable mode of transportation.
- Must be willing to work flexible hours when needed.
- EOE

Work Environment:

- Exposure to high noise levels and odors.
- Exposure to fumes or airborne particles and toxic or caustic chemicals.
- Risk of exposure to zoonotic disease in shelter environment.

Physical Demands:

- Must be able to lift & move up to 50 lbs. utilizing proper lifting techniques.
- Standing, kneeling, and crouching for extended periods.